



#### **Newcomers Benefit From:**

- Counselling, psychotherapy, crisis intervention, support, advocacy and social work services in a setting that is safe, welcoming and comfortable.
- Confidential counselling sessions.
- Interpretation services to assist communication during therapeutic sessions to help our clients express themselves better and feel more understood and supported in their mother tongue.
- Counselling offered to:
  - ⇒ Children and Youth
  - ⇒ Couples and Individuals
  - ⇒ Families
- Tools to personally build resilience, reduce social isolation, successfully bridge cultures and help newcomers to become their best selves.
- Techniques to better manage stress and anger.
- No limits on the number of sessions provided.
- Transportation support to make access to therapeutic sessions easier.

# **How The Program Works**

To overcome barriers to accessing services, we offer therapeutic services in different Edmonton office locations and in schools and in homes (when feasible).

Interpretation services can also be made available.

We recognize that building resilience and the ability to overcome trauma and loss includes more than just traditional therapy. Our therapeutic services are embedded in the larger agency; therapists connect newcomers to social workers and other services to enhance their resilience and ability to function in their new environment.



### Who Can Access These Services

- Anyone born outside of Canada is eligible
- Immigrants and refugees regardless of the length of stay in Canada (immigration status)
- Children under 18 years of age of parents born outside of Canada

Sessions are by appointment only. No walk-ins.



## **Experienced Support**



EMCN Therapeutic Services team members are:

- Highly-trained psychologists, licensed therapists and social workers
- Trauma-informed therapy practitioners who consider cultural perspectives, immigration processes, and gender expectations and expressions

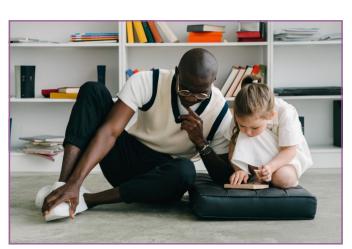
### Locations

EMCN's therapeutic services are offered at these Edmonton locations:

- EMCN Central—10170 112 Street NW
- EMCN Northeast—11713 82 Street NW
- EMCN Welcome Centre for Immigrants (WCI)
  200, Tower II, Millbourne Market Mall
  7609 38 AVE NW
- Online services are also available



There is no fee for these services, and they are always confidential.





# **Therapeutic Program Funded By**

EMCN's Therapeutic Services are offered as a complimentary service to newcomers that qualify because of generous funding by these partners:





Immigration, Refugees Immigration, Réfugiés and Citizenship Canada et Citoyenneté Canada





Jhon David Naassom Azevedo

## **Access Services**

Contact us to find out more.

**EMCN** Therapeutic Services Team

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